



Customer Experience

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Ref:011009231

16 September 2015

Mr Glenn Thompson
14 Coutts Street
BULIMBA QLD 4171

Dear Mr Thompson,

**Re: Your correspondence to our Chairman, Lindsay Maxsted & CEO, Brian Hartzler
about alleged corruption**

I refer to your letters dated 20 August 2015 to Westpac's Chairman, Mr Maxsted and CEO, Mr Hartzler which have been referred to me for response.

Upon review it appears that you have no active accounts or products with Westpac. Rather, the content of your correspondence relates to a historical dispute determined by the Victorian Supreme Court that we are not in a position to comment upon.

We suggest that you seek independent legal advice about these issues.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Gregory Palmer'.

Gregory Palmer
Senior Manager