

COPY



RP/862720

9 October 2015

Mr Glenn Thompson
14 Coutts Street
BULIMBA QLD 4171

Dear Mr Thompson

I refer to your letter addressed to Michael Smith, ANZ Chief Executive Officer. I understand the same letter was received by the individual ANZ directors. Your correspondence has been referred to this department for response.

You are requesting that the directors of ANZ and Esanda join with you in relation to your allegations against named judges and the overall judicial system.

ANZ respects the judicial system and its officers. ANZ and Esanda's directors decline, both corporately and individually, to be associated with any action taken by you in relation to these allegations.

ANZ recommends that you seek legal advice as to the options available to you.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Robyn Pain', with a stylized flourish at the end.

Robyn Pain
Specialist Complaints Advisor
Complaints Resolution Centre