

Legal Services COMMISSIONER

9/330 Collins St Melbourne VIC 3000 DX 185 Melbourne
t 1300 796 344 (local call) t 03 9679 8001 f 03 9679 8101
www.lsc.vic.gov.au ABN 66 489 344 310

Your Ref:

Our Ref:

LSC/09/2935

Ms Hersch

25 May 2009

PRIVATE AND CONFIDENTIAL

Mr Glenn Thompson
14 Coutts St
BULIMBA QLD 4171

Dear Mr Thompson,

COMPLAINT AGAINST MADDOCKS LAWYERS

Thank you for contacting my office. The Legal Services Commissioner is an independent official who investigates complaints of professional misconduct or unsatisfactory professional conduct by legal practitioners.

Your complaint against the firm Maddocks has been allocated case number LSC/09/2935. Please quote this reference number in any future contact with this office.

To help me determine whether I am able to deal with any complaint here, I require you to provide me with additional information.

A disciplinary complaint can only be brought against a particular legal practitioner, not a law firm generally. I note you have also lodged a complaint against Ms Michelle Dixon who is one of the partners at Maddocks. That complaint is being dealt with on file LSC/09/2937. Should you wish to make other complaint(s) against any other practitioner(s) at Maddocks, please provide me with the name of the other practitioner(s) together with details of the specific allegations which you wish to make against each practitioner. Should you wish to complain about several practitioners at the firm, you will need to send a separate letter or complaint form for each individual practitioner. **Attached** please find a complaint form.

I am unable to deal with your complaint until you supply this information.

Please note however that should your concerns relate to the matters put before the Court during the various proceedings which have been heard in relation to your matter, I will not be able to deal with your complaint unless such concerns were raised by you with the Court during the proceedings and the Court made findings adverse to the practitioner(s) in this regard.

I look forward to receiving your response **within the next 16 days**.

Should you have any queries in the meantime, please telephone Gabrielle Hersch on 1300 796 344.

Yours sincerely,

VICTORIA MARLES
Legal Services Commissioner

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A handwritten signature in blue ink, consisting of a large, stylized 'V' followed by a long, sweeping horizontal stroke that ends in a small loop.